

UNIVERSITY OF TORONTO - ST. GEORGE CAMPUS

# SPECIAL CONSTABLE ANNUAL REPORT

2023





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## EXECUTIVE SUMMARY

The University of Toronto was established in 1827 by Royal Charter. In 1904, the University established the Campus Police Service. Because the University was not originally part of the city service plan, it was responsible for its own policing. Constables were appointed by the Province. Later, city police service was provided through mutual aid agreements.

The University of Toronto Governing Council and the Toronto Police Services Board entered into an agreement in 1995. Today, we provide Special Constable services to support the University community and the Toronto Police Service by responding to calls for service and incidents on University property in a timely and community-oriented manner. Currently providing service to a community of approximately 97,000 students and more than 25,000 faculty and staff. In 2022, the University of Toronto Campus Police changed its name to the University of Toronto Campus Safety Service. The service has three functional groups – St. George (Downtown), Scarborough and Mississauga Campuses. Each is functionally separate but work under a common policy.

There are two separate Special Constable agreements – one with the Peel Regional Police Services Board and the other with the Toronto Police Services Board. More than 10,000 students live in residence on the St. George campus and the balance use transit and other means of transportation to attend as day students.

The University of Toronto is the largest and most diverse university in Canada and the United States (by enrolment). The University has international students from 170 countries and regions with almost every racial, language, ethnic, national, political and religious group being represented. Approximately 20,000 new students are admitted to the University every year and a similar number are granted degrees. During the non- academic year, the University is host to students from around the world looking for a Canadian experience. The University is a peaceful place where issues are explored, debated and at times argued. The freedom to speak, believe and learn is fundamental to the institution.

Despite, or because of its differences, the University thrives in the world of research and culture. By all of the standards used to assess the safety of a community in Canada, the University of Toronto remains a safe environment. Our campuses are open to the community. They are the source of much of the academic culture available in the cities of Toronto and Mississauga.

It is the role of the Special Constable Service to recognize and anticipate issues and take corrective action. For this reason, each campus service has responsibilities beyond community policing and law enforcement. We provide safety and security plans, systems and services. Our methodology relies heavily on Crime Prevention through Environmental Design (CPTED) principles for physical security and through partnerships with various university offices for social and community development, safety planning and coordination of crisis services. The result is a level of service sought by many academic and community organizations. It serves our community well.

# DIRECTION, MANAGEMENT AND SUPERVISION

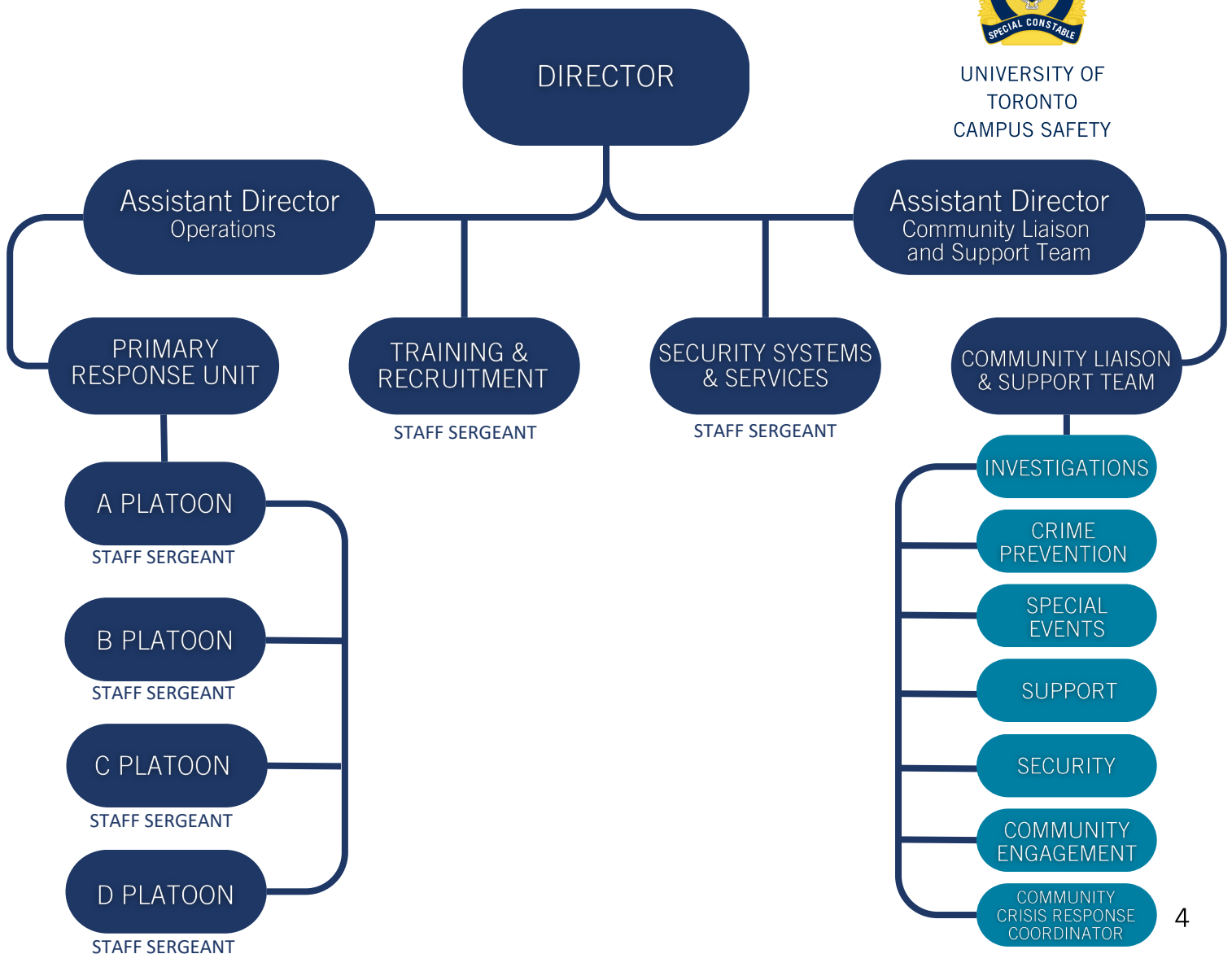
The University of Toronto Campus Safety Service at the St. George Campus operates 24/7 utilizing groups of uniform personnel led by a Staff Sergeant, assisted by a Corporal and dispatcher to support and guide the Special Constables in their work.

The Director, Campus Safety manages a portfolio that includes the Special Constable Service, Operations and the Community Liaison & Support Team led by Assistant Directors. Non-Sworn services include Security Guard Services, Call Centre and Security Systems and Access. They are not part of the Special Constable operation and no report is made for their activity.

## ORGANIZATIONAL CHART



UNIVERSITY OF  
TORONTO  
CAMPUS SAFETY





## APPOINTMENTS

Number of Total Applications (January 1-December 31)	Number of New Appointments (January 1-December 31)	Number of Re-Appointments (January 1-December 31)	Total Number of Special Constables (As of December 31)
5	4	1	29

## TERMINATIONS, SUSPENSIONS, RESIGNATIONS AND RETIREMENTS

Number of Terminations (January 1-December 31)	Number of Suspensions (January 1-December 31)	Number of Resignations (January 1-December 31)	Number of Retirements (January 1-December 31)
1	0	6*	1

\*2023 Resignations:  
(2) Transferred to UTM

## TRAINING

Our training mandate is designed to meet the needs of the University. Training combines Directives from the Toronto Police Service and the Ministry of the Solicitor General. Changes in law, court decisions, and Federal and Provincial standards are included into a comprehensive learning model.

The Service strives to keep current with community policing, public safety and law enforcement trends while recognizing trends in social development and learning from professionals within and outside the University. The training program is developed through consultation with the community, other institutions, and case debriefing of situations.

The Community Safety Policing Act (CSPA) impacts Special Constables with specific topics that are legislated and must be included into Orientation and Refresher training courses. Topics include De-Escalation, Human Rights, Systemic Racism and Rights and Culture of First Nation, Inuit and Metis People.

The Service welcomes constructive comment from its community members towards the process of designing and delivering the courses to meet the specific needs of the service and its community. The training curriculum is designed to ensure a balanced mix of mandatory skills training, sensitivity to the University environment and practical field experience. This is accomplished through a combination of on-line and in-class lectures, seminars and participative, in-group discussions to approximate campus policing situations.

## MANDATORY TRAINING

Course / Topic	Delivered By	Duration	Number who received training
Annual Use of Force	Campus Safety Instructors	8	*26
Standard First Aid	Canadian Red Cross	16	15
Special Constable Orientation Course	TNT Justice Consultants	200	5
Special Constable Refresher Course	TNT Justice Consultants	20	9

\*3 could not attend for medical reasons.

Campus resources are used whenever possible, but due to the unique style of policing that is required on campus; outside resources are occasionally used. The nature of the University community requires its special constables to have a high level of understanding of the cultures, beliefs, and experiences of people from all over the world.

Understanding people and developing empathy for their situations is essential to providing community policing services. There are core learning requirements that lead to understanding diversity in many parts of the training, not just in courses titled as such. The initiatives taken are highlighted in the chart.

The table following details the training provided during 2023 to special constables at the University of Toronto St George campus:

## ADDITIONAL SPECIAL CONSTABLE TRAINING

Course / Topic	Delivered By	Duration	Number who received training
Applied Suicide Intervention Skills Training (ASIST)	Living Works	16	12
Autism Spectrum Disorder	Canadian Police Knowledge Network	1	9
Certified Campus Crime Prevention Specialist	American Crime Prevention institute	12	6
Certified CPTED Specialist	American Crime Prevention institute	12	1
Crime Prevention Through Environmental Design (CPTED)	Canadian Police Knowledge Network	2	2
Customer Service in a Policing Environment	Canadian Police Knowledge Network	1	18
Developing your Emotional Intelligence	LinkedIn Learning: University of Toronto	1	41

## SPECIAL CONSTABLE TRAINING (continued)

Course / Topic	Delivered By	Duration	Number who received training
First Aid for Opioid Poisoning Emergencies	Red Cross Facilitated Online and Practical Skills	2.5	29
Leadership Foundations Leadership Styles and Models	LinkedIn Learning: University of Toronto	1	6
Mental Health First Aid Standard	Canadian Mental Health Commission	10	5
Mental Health First Aid Assisting Youth	Canadian Mental Health Commission	10	24
Mental Health Supports for BIPOC Students	Center for Innovation in Campus Mental Health	1	5
Radiation Safety Awareness	University of Toronto Environmental Health & Safety	1	35
Recognition of Emotionally Disturbed Persons	Canadian Police Knowledge Network	1.5	5
Scenario Based Mental Health and De-Escalation Training	Canadian Police Knowledge Network	1.5	5
Supporting Mental Health Needs of Young Racialized People	Sick Kids Hospital	6	5
Toronto Police Service Cyber Day Present and Future Conference	Toronto Police College	8	4
Uniform Complaints Coordinator Training	Toronto Police College	40	1
University of Toronto Mass Notification System	University of Toronto Office of High Risk	1	10

### 2500+ HOURS

The total number of training hours that University of Toronto Campus Safety Special Constables received in 2023.



## USE OF FORCE

In 2022, there were no instances of Special Constables at the University of Toronto (St. George) Campus Safety using force on a person that required the submission of a Use of Force Report (R.R.O. 1990, Reg. 926 s 14.5 (1)).

## COMPLAINTS

Total Number of Complaints	Investigated by Agency	Investigated by Toronto Police Service	Number Resolved	Number Outstanding
1	0	1	1	0

## EQUIPMENT ISSUED TO SPECIAL CONSTABLES

All University of Toronto Campus Safety Special Constables are issued the following pieces of equipment by the Service:

- One wallet badge, appropriate wallet and Agency identification card
- Soft body armour with appropriate carriers
- One set of standard handcuffs with appropriate carrying case
- One expandable baton with appropriate carrying case
- One memo book
- Access to electronic directives
- Uniform



## CRIME, TRAFFIC AND ORDER MANAGEMENT

Authority	Arrested	Charged (Form 9/10, POT)	Released No Charges (Unconditionally)	Turned over to Toronto Police Service
Criminal Code	31	8	8	15
Controlled Drug and Substance Act	0	0	0	0
Trespass to Property Act	10	10	0	0
Liquor License Act	0	0	0	0
By-law	0	0	0	0

## 2023 STATISTICAL OVERVIEW

### REPORTABLE INCIDENTS

Description	2023	2022	Change
Break and Enter	13	10	+3
Robbery	3	1	+2
Theft Over \$5000	16	9	+7
Theft Under \$5000	190	171	+19
Theft Bicycles	45	73	--28
Fraud	50	34	+16
Possess Stolen Property	0	0	0
Disturb Peace	0	0	0
Indecent Acts	4	4	0
Mischief/Damage	190	180	+10
Sexual Assaults	9	5	+4
Assault	30	16	+14
Domestic Incident	11	5	+6
Impaired Driving	2	3	-1
Criminal Harassment	15	11	+4
Threats	21	5	+16
Hate Crime/Incident	15	3	+12
Other Offences	15	17	-2

## 2023 STATISTICAL OVERVIEW

### REPORTABLE INCIDENTS (continued)

Description	2023	2022	Change
Arrest Warrants	5	11	-6
Alarms (non-reportable)	1,509	1913	-404
Fire Alarms	22	31	-9
Community Assistance	11	52	-41
Community Information	88	218	<u>130</u>
Suspicious Person	61	30	+31
Trespasser Charged	16	13	+3
Trespasser Cautioned	56	26	+30
Insecure Premises	87	66	+11
Motor Vehicle Incident	19	11	+8
Mental Health Act	56	49	+7
Suicide/Attempt Suicide	6	5	+1
Sudden Death	3	1	+2
Fires	8	4	+4

# WE ARE ACCOUNTABLE TO OUR COMMUNITY AND GUIDED BY THE FOLLOWING PRINCIPLES AND VALUES:

- **respect** for the dignity, privacy, worth and diversity of all persons
- **fair** and **impartial** treatment of all individuals
- a departmental philosophy that promotes **safety and security** as a responsibility of all members of the community;
- **reliability, competence, accountability, teamwork** and **open communication**, and
- an approach to campus safety that welcomes and encourages **community involvement** and promotes **equity**.





University of Toronto Campus Safety  
Special Constable Service  
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“Reflecting our community since 1904”